



## Complaints and Disciplinary Policy

### Complaints

In line with England Netball policy, Chester Netball Club is committed to creating and maintaining the safest possible environment for adults, children and young people to participate in Netball and recognises its responsibility to promote a safe environment for any concerns to be reported without fear of reprisal. Chester Netball Club is committed to ensuring the maximum enjoyment of Netball to all players, coaches, volunteers and other stakeholders.

There may be occasions where this enjoyment and experience does not meet the expectations of the individual and a complaint is made. Complaints will be viewed by Chester Netball Club as an opportunity to review situations and procedures as part of the Complaints Procedure.

For more information please visit:

<https://www.englandnetball.co.uk/governance/enjoy-ensure-entrust/enjoy-complaints-and-whistleblowing>

### Disciplinary

Should behaviour fall below standards set out in the Codes of Conduct, the EN Disciplinary Regulations provide a fair and transparent process for establishing whether a Disciplinary Offence has been committed and what the appropriate response to that behaviour should be.

Chester Netball Club will follow the Disciplinary Regulations as set out by EN. For more information please visit:

<https://www.englandnetball.co.uk/governance/enjoy-ensure-entrust/enjoy-codes-of-conduct-disciplinary-regulations/>

Chairperson	Christine Shillington	October 2020
Secretary	Sam Williams	October 2020

